

# Legal notice & Privacy policy

## LEGAL NOTICE:

### Purpose of this legal notice

For the effects of Article 10 of Law 34/2002, of 11th July, on Information Society and Electronic Commerce Services (LSSICE), BOE N° 166, the user is informed that the website owner is Hospital Sant Joan de Déu, with registered office at Passeig Sant Joan de Déu no. 2., 08950, Esplugues de Llobregat (Barcelona province); holder of VAT no. R-5800645-C and with e-mail address [info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org). It is registered in the Register of Religious Entities of the Ministry of Justice under number 1188-C/1-SE/B.

Any person accessing this website assumes the status of user, undertaking to strictly observe and comply with the rules set out herein, as well as with any other applicable provisions of law.

In accordance with the aforementioned regulations, website owner hereby notifies users that any personal details submitted through the forms on this website are collected in order to provide services derived from its activity, manage requests and carry out statistical studies, as well as for sending out communications and information on activities or programs that may be of interest to the user by any electronic means.

The website owner reserves the right to change any type of information that may appear on the website, without any obligation to notify or to make known to users such changes, and it is understood to suffice for the website owner to publish the changes on the website.

### Trusted third party and code of conduct

The website owner adheres to the Catalan Union of Hospitals standard code of conduct.

### Exclusion of guarantees and liability

The website owner declines all liability derived from the information published on its website insofar as such information were to have been handled or entered by any third person not belonging to its organization.

It is possible that the user may be redirected from the website to the contents of third-person websites. Since the website owner cannot always control the contents entered by third persons on their respective websites, the website owner declines all liability with respect to such contents. In any case, the website owner states that it will proceed to the immediate withdrawal of any

content that may contravene national or international law, morals or public order, immediately removing the link to any such website and making the respective content known to the competent authorities.

The website owner declines all liability for the information and contents stored in spaces including, without limitation, forums, chatrooms, blog generators, commentaries, social networks or any other medium that allows third persons to publish contents independently on the website of the website owner. Notwithstanding, in compliance with the provisions of Articles 11 and 16 of the LSSICE, the website owner places itself at the disposal of all users, authorities and security forces, and will cooperate actively on the removal or, as appropriate, blocking of all the contents that may affect or contravene national or international law, the rights of third persons or morals and public order. In the event in which the user were to consider that there is any content on the website that may be subject to such consideration, he is requested to make it immediately known to the website administrator.

## **Contents**

The purpose of this website is to provide knowledge about the educational activities and services of Hospital Sant Joan de Déu through the EXPERT3D course, which reserves the right to make, at any time and without prior notice, changes in the contents and presentation of its website.

The information contained on this website is of informative nature alone and does not seek under any circumstances to replace professional medical advice. Consequently, the Hospital declines all liability with respect to the inappropriate use of the contents of its website.

Hospital Sant Joan de Déu shall under no circumstances be held liable for any issues that may arise from improper use of this website or the information and services it contains.

## **Links**

The website owner makes links available to users in order to facilitate the search for and access to information, services and other pertinent contents available on the Internet. The links provided on this website may lead the user to other websites and pages managed by third persons, on which the website owner exercises no control whatsoever.

The website owner declines any duty of supervising or verifying the information or contents of the other websites which the user may access by means of the hyperlinks found on the Hospital's website. The website owner assumes, exclusively, the duty to remove from the website, in the shortest possible delay, the information, contents or services that do not reflect reality or that may be misleading or cause harm to the user.

The website owner shall not be held liable for information and contents stored, including but not limited to, in forums, chats, blog generators, comments, social

media or any other medium that allows third parties to post contents beyond the control of the owner website.

## **Intellectual and industrial property**

All operating rights are reserved. This website is governed by Spanish law and it is protected by the national and international law on intellectual and industrial property.

Regardless of the purpose for which the contents of the website are intended, the total or partial reproduction, use, operation, distribution and commercialization of same require in all cases the prior written consent of Hospital Sant Joan de Déu of Barcelona as the owner of the website. Any use not previously consented by Hospital Sant Joan de Déu will be considered a serious breach of the author's intellectual and industrial property rights.

The designs, logotypes, texts and/or graphics not belonging to the website owner which may appear on the website belong to their respective owners, and the latter are responsible for any controversy which may arise with respect to same.

The website owner acknowledges the respective intellectual and industrial property rights of the holders of same, and the mere mention or appearance of whatever contents on the website does not entail the existence of rights or responsibilities of the website owner in relation to same, or support, sponsorship or recommendation of same by the website owner.

The website owner also expresses its acknowledgement of the Internet sources from which it has obtained some of the images that illustrate the contents of the website, and the references of same are set out wherever possible.

The user of the website should refrain in all cases from removing, altering, eluding or manipulating any protective device or security system that may be installed in the website.

Any remarks with respect to possible breaches of intellectual or industrial property rights and in relation to any of the contents of the website may be notified to the following e-mail address: [info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org).

## **Applicable law and jurisdiction**

For the settlement of any controversies or other matters relating to the website or to the activities carried out on it, Spanish law will be applicable and the parties expressly submit themselves to it. The courts and tribunals of Barcelona, Spain, are competent for the resolution of all conflicts deriving from or relating to the use of the website.

*Date of last update: 25/05/2019*

# PRIVACY POLICY

## 1. User consent

By filling out and submitting the forms on this website, the user expressly accepts and consents to their personal details being handled automatically by **SJD Barcelona Children's Hospital**.

**SJD Barcelona Children's Hospital** hereby notifies and expressly ensures users that the personal data provided will under no circumstances be transferred to third parties not related to the educational or communication activities related to the course and that if any such transfer of personal details were to arise, **SJD Barcelona Children's Hospital** would request express, informed, unequivocal consent beforehand from the users to which the details pertain.

The data shall be saved as long as the mutual interest for which they were collected remains and, when said purpose no longer exists, they shall be deleted with the proper security measures to ensure the pseudonymization of the data or their total destruction.

The user declares that all information provided is true and correct, and undertakes to notify **SJD Barcelona Children's Hospital** of any changes that may occur in said data.

Some of the information requested by **SJD Barcelona Children's Hospital** is obligatory, as these details are necessary to provide optimal service to the user. If the user does not provide all of these details, **SJD Barcelona Children's Hospital** cannot ensure that the information and services provided will fully meet their needs. **SJD Barcelona Children's Hospital** notifies users when details are obligatory and/or necessary for the proper functioning of the service.

Additionally, if users submit personal details regarding a third party through the forms on this website, they must first obtain said party's consent and inform them of the contents of the paragraphs above.

**SJD Barcelona Children's Hospital** reserves the right to take photographs and video recordings of the events and activities it organizes. By accepting this legal disclaimer in registering for these events, participants are expressly providing prior authorization and consent to SJD Barcelona Children's Hospital to use any images of the user participating in an event organized by SJD Barcelona Children's Hospital to broadcast in a live feed, record on video or disseminate openly, in accordance with the right to one's own image, as established in Article 18 of the Spanish Constitution, and the right to honor, personal and family privacy and one's own image, as established in Organic Law 1/1982, of 5 May.

Nevertheless, the user may decline to be recorded and photographed at any time by notifying SJD Barcelona Children's Hospital in the manner established in the legal disclaimer below.

## 2. Security

In accordance with current data protection regulations, complies with all provisions of the GDPR regarding the handling of the data under its custody, and expressly with the principles described in article 5 of the GDPR, which are handled legally, faithfully and transparently with regard to the party to which they pertain and restricted to the proper, pertinent and strictly necessary handling for the purposes for which they were provided.

**SJD Barcelona Children's Hospital** ensures it has implemented appropriate technical and organizational policies to apply the security measures established in the GDPR in order to protect the rights and freedoms of users and has duly notified them of the information necessary to exercise them.

## 3. Applicable law and jurisdiction

Participants have the right to revoke consent at any time. Right to access, correct, delete, request portability or limitation, or oppose to the handling of their data. Right to file a claim with the competent supervisory authority (agpd.es) if they consider the handling of personal data is not in line with current regulations. Contact details to exercise rights:

SJD Barcelona Children's Hospital  
National Identity Number (NIF): R5800645C  
Address: Passeig Sant Joan de Déu, 2 – 08950 – Esplugues de Llobregat,  
Barcelona  
Tel. No.: +34 93 253 21 00  
Email: [info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org)

## **Disclaimer and FAQs of the Privacy Policy**

SJD Barcelona Children's Hospital is aware of the importance of current regulations regarding privacy and data protection. To this effect, we care about protecting the security, integrity, veracity, and confidentiality of data provided by our patients and their families, users, clients or suppliers, by behaving in a responsible and transparent manner in this respect.

This Privacy Policy (hereinafter, "**the Policy**") aims to inform you about how we gather, process and protect the personal data that you provide. Likewise, we describe the purposes of processing the personal data received through the website [www.expert3d.eu](http://www.expert3d.eu) (hereinafter, "**the Website**"), or via telephone, text message, email or post. When applicable, it will be explained if the data may be used by third parties.

In this document, we aim to provide you with the simplest and clearest description possible regarding this Policy. We recommend that you read our Policy and contact us in the event of any queries.

Our Policy does not regulate the activities of data processing for other companies and organizations that advertise our services and/or products.

### **Scope of the Privacy Policy**

This Privacy Policy applies to the data provided by our patients and their families, users, suppliers, people seeking information, users of the Website [www.expert3d.eu](http://www.expert3d.eu), third parties with whom we can relate and whose data may be required for the development of our activities.

### **Who is the Manager responsible for processing your personal data?**

The Manager responsible for processing your data is:

SJD Barcelona Children's Hospital  
National Identity Number (NIF): R5800645C  
Address: Passeig Sant Joan de Déu, 2 – 08950 – Esplugues de Llobregat,  
Barcelona  
Tel. No.: +34 93 253 21 00  
Email: [info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org)

### **How can you contact the Data Protection Officer at SJD Barcelona Children's Hospital?**

You can contact the Data Protection Officer at SJD Barcelona Children's Hospital via the following email address: [dpd@sjdhospitalbarcelona.org](mailto:dpd@sjdhospitalbarcelona.org)

### **What information do we gather?**

SJD Barcelona Children's Hospital only processes the personal data that is considered necessary, pertinent and limited to proper compliance with the purposes for which it was initially gathered.

By way of example, in the event that you request information, we will gather your contact details including, amongst other information gathered in the registry form, your first and last name, telephone number or email address. Likewise, your IP address, in other words, the number that is automatically assigned to the electronic device that you use to access the Website, and your domain name will be processed for statistical purposes. You may also send us your curriculum vitae to apply for internal selection processes.

In any event, SJD Barcelona Children's Hospital, a body that adheres to the CÓDIGO TIPO DE LA UNIÓ CATALANA D'HOSPITALS under record number CT107, guarantees the security of personal data that you have provided.

### **For what purpose do we process your data?**

The data that you provide us is processed for the following reasons:

- To respond to your information requests.
- To manage administrative tasks deriving from the provision of the educational program EXPERT3D or future activities related to this course.
- To send our electronic newsletter or other information of interest to you, whenever you have consented to this.
- To conduct surveys, gather statistics and analyze service quality.
- To learn about your browser preferences on our Website so we can customize and improve our services and maintain website security. As such, SJD Barcelona Children's Hospital will gather statistics that, through monitoring your IP number, will reveal the number of pages printed, the number of visits made to web services, the order of visits or the point of access, among other figures.

### **For how long do we store your data?**

The data that you have provided for such purposes will be stored as long as said relations last with us and for the years required in order to comply with legal obligations.

### **When are we entitled to process your data?**

We are entitled and empowered to process the information that you provide us (i) when said information is necessary to send the information requested; (ii) to manage the Website (and its associated services); and (iii) to comply with mandatory legal obligations that derive from European Union Law or that of Member States.

SJD Barcelona Children's Hospital will adopt the necessary activities to guarantee that the personal data it gathers, stores and processes is used

lawfully, fairly and transparently, complying with the obligations that derive from applicable legislation as the result of its activity. In particular, SJD Barcelona Children's Hospital has established all the technical measures in its power to prevent the loss, misuse, alteration, unauthorized access and theft of information that you have provided via the Website.

Additionally, while you are a user, we will also be entitled to use your data for the purposes of notifying you about offers, promotions, products, services, circulars or campaigns that we consider may be of interest to you, taking into account the services from which you have previously benefited. In any event, you may object to said processing at any time.

Irrespective of the above, we will always obtain your consent before processing your data. Your consent will imply that it is freely given, unequivocal, specific and informed. You have the right to withdraw any consent given without retroactive effect for any reason and at any time.

## **To whom do we transfer your data?**

Your data will be transferred to official public bodies, private entities, managers and teachers of the EXPERT3D course who, due to legal obligations or operational needs, must access the data for the purposes of the correct provision of educational program and the other above-mentioned purposes.

Irrespective of the above, prior to transferring your personal data to other private entities we will notify you beforehand and request your consent.

## **What rights will they protect in relation to the processing of your data?**

You have the right to obtain information about the processing of your data that we carry out at SJD Barcelona Children's Hospital. Specifically:

- You have a right to **access** your personal data to learn which data we are processing, and to request the **rectification** of any inaccurate data or, where applicable, request its **deletion** when, among other reasons, the data are no longer required for the purposes for which it was gathered.
- In certain circumstances, you may request the **limitation of the processing** of your data, in which case we will only keep it to exercise or defend claims.

You can exercise the above-mentioned rights by sending an email to the following email address: [info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org)

We will answer your requests as soon as possible and, in any event, within a deadline of one (1) month from the receipt of your request. In certain circumstances, said deadline may be extended by another two (2) months, in which case we will notify you in due course within the time period of one (1) month from the receipt of your request.

If you consider that the processing of your personal data either infringes data protection regulations, or you believe that we have not satisfied the exercising of your rights, you can make a claim before the competent supervisory authority depending on your place of residence. To this effect, you can check the different supervisory authorities on the [Spanish Data Protection Agency's Website](#).

In any event, please contact us via email ([info@sjdhospitalbarcelona.org](mailto:info@sjdhospitalbarcelona.org)) or visit the User Care Unit at SJD Barcelona Children's Hospital, Passeig Sant Joan de Déu, 2 – 08950 – Esplugues de Llobregat, Barcelona, prior to submitting any claim so that we can try to resolve any discrepancies amicably.

### **Is it possible that this Privacy Policy may be amended?**

SJD Barcelona Children's Hospital reserves the right to amend this Policy to adapt it to new legislation or relevant case law decisions, and to respond to organizational and health sector changes. We shall neither limit the rights that correspond to you under this Privacy Policy nor make substantial amendments to it without previously notifying you. We will publish all amendments to this Privacy Policy on this page and, if they are significant, we will send a more prominent notification.

Last updated: 25/05/2019